

November 9, 2012

JPMorgan Chase Honors Veterans in Communities across the Country

Military and veteran employees marching in thirteen Veteran's Day parades, awarding nine mortgage-free homes to military families

New York, November 9, 2012 – JPMorgan Chase (NYSE: JPM) announced today that it will host a series of Veterans Day events to honor U.S. military veterans as well as company employees who have served. The initiatives reflect JPMorgan Chase's longstanding commitment to supporting America's servicemembers and their families.

"We have the finest military in the world because of the quality of the people who have served," said Frank Bisignano, JPMorgan Chase Chief Operating Officer and Mortgage Banking CEO. "Veterans Day is about honoring their dedication and service, and while we should take the time to thank and recognize them for their contributions to our nation, we must also do everything in our power to support them while they're serving and to help them transition when they return to civilian life."

Veteran's Day Parades

Chase will again sponsor the New York City Veterans Day Parade on Sunday, November 11. As a leading sponsor of the parade, the bank will showcase a 100,000 Jobs Mission float, which will be accompanied by employee veterans from JPMorgan Chase, members of the 100,000 Jobs Mission and their families. In March 2011, JPMorgan Chase and 10 other companies launched the 100,000 Jobs Mission, a coalition of companies committed to hiring at least 100,000 veterans by 2020. Since then, the coalition has grown to 83 companies and has hired more than 28,000 veterans – and counting.

JPMorgan Chase employees with military experience and other supportive employees will march in 13 Veteran's Day parades in communities across the country— Colorado Springs; Columbus; Dallas; Houston; Las Vegas; Media, Pa.; New York; Orlando; Overland Park, Kan.; San Antonio; San Diego; Springfield, Mo.; and Tampa. The bank's senior leaders will also celebrate thousands of employees who have served and who continue to serve in the military at 20 luncheons in 19 cities across the U.S.

Home Awards

In honor of Veterans Day, Chase and its non-profit partners will award nine mortgage-free homes to military families in Florida, Georgia, Illinois, Indiana, Tennessee and Texas. In early 2011, Chase announced that it will award 1,000 mortgage-free homes to deserving veterans and their families by 2016. So far, Chase has provided more than 330 homes to its non-profit partners – Building Homes for Heroes, Military Warrior Support Foundation and Operation Homefront – to award to veterans and their families.

Homeownership Assistance

Maureen Casey, Managing Director of JPMorgan Chase Military and Veteran Affairs, said, "Our servicemen and women often face a unique set of housing challenges. Frequent moves and deployments place extra demands on military families. It's important that we do everything we can to help these families during what can be a very stressful time in their lives."

Designed with the needs of military homeowners in mind, Chase has opened nine Chase Homeownership Centers in cities near large military bases. Each center is staffed with veterans, family members of those currently serving and dedicated employees who understand the needs of military personnel and are specifically trained to provide one-on-one assistance. In addition, military homeowners can obtain information pertaining to the Servicemembers Civil Relief Act (SCRA), mortgage modifications, and Chase's special military programs. The military Chase Homeownership Centers are located in the following areas:

- Killeen, Texas near Fort Hood
- San Antonio, Texas near Lackland AFB
- Jacksonville, Fla. near NAS Jacksonville
- La Mesa, Calif. near Naval Base San Diego and MCAS Mira Mar
- Hampton Roads/Norfolk, Va. near Norfolk area bases
- Jacksonville, N.C. near Camp Lejeune
- Fayetteville, N.C. near Fort Bragg and Pope AFB
- Clarksville, Tenn. near Fort Campbell, Ky.
- Lakewood, Wash. near Joint Base Lewis-McCord

In addition, servicemembers who are Chase customers can receive assistance at any of the Chase Homeownership Centers located across 28 states and the District of Columbia or attend a Chase-hosted financial counseling outreach event. The bank has hosted 20 of these events near military bases across the country over the last two years. More are planned for 2013. Servicemembers can also call our dedicated military customer service hotline which is open 24 hours a day, seven days a week:

- 1-877-469-0110
- Overseas: 1-318-340-3308 (collect)
- TDD:1-800-582-0542

For more information about Chase's military initiatives, visit ChaseMilitary.com. To learn more about the 100,000 Jobs Mission or to apply for a position with Chase or one of its partner firms, visit 100000JobsMission.com or Facebook.com/100000jobsmission.