

Chase Extends Branch Hours

Average branch to provide customers several more hours of service per week

NEW YORK, May 14, 2009 - Chase announced today that it has or will be extending hours on weekdays or Saturdays or both at 2,465 of its WaMu and Chase bank branches around the country to provide additional convenience to millions of customers. With these changes, nearly half of the company's branches will be open more hours for customers in 19 states.

"Extending our hours is another way we are helping our customers navigate today's challenging financial environment," said Scott Powell, head of Consumer Banking at Chase. "We are expanding hours to match the specific needs of each branch's customers."

In California, 694 Chase branches - or nearly every one in the state - will have longer hours. The branches were rebranded Chase on March 30 and will begin their longer hours June 1.

An additional 904 Chase branches in 14 states have or will add hours, most of them adding at least an hour each Saturday and more than 300 of them open additional weekday hours. Most often, that means extending evening hours by 60 minutes on Monday through Thursday to match Friday evening's hours.

Nearly all of the 867 affected WaMu branches in 12 states are or will be open more hours every Saturday, and more than 500 of the branches have or will extend weekday availability by several hours per week.

With these changes, the average Chase and WaMu branches will be open 50 hours per week. Many of the changes were implemented in April or earlier in the year.

Examples of additional WaMu hours:

- Pacific Place Branch, 600 Pine St., Seattle: Now open on Saturdays from 9 a.m. to 1 p.m.
- Canal Street and Baxter Branch, 221 Canal St., New York City: Now open 30 minutes earlier on weekdays at 8:00 a.m., added two hours on Saturdays and began Sunday hours last month, expanding service to seven days a week.
- Forest and Greenville Branch, 9049 Forest Lane, Dallas: The drive-up opens two hours earlier at 7 a.m. weekdays, and both the lobby and drive-up are open two more hours on Saturdays to 3 p.m.

Examples of additional Chase hours:

- Kearny Mesa branch, 5303 Ruffin Rd., San Diego: Starting June 1, the branch will be open on Saturdays from 9 a.m. to 4 p.m.
- West Loop Branch, 923 W Washington Blvd, Chicago: Opens an hour earlier at 8 a.m.
- Tremont Branch, 601 E Tremont Ave, Bronx, N.Y.: Stays open an extra hour to 6 p.m. weekdays and two extra hours on Saturdays, until 3 p.m.
- Main Branch, 1700 Pacific, Dallas: Opens 30 minutes earlier at 8 a.m. on weekdays.

Parent company JPMorgan Chase acquired Washington Mutual's banking operations in 2008 and has been expanding products and services since then. Within a month, Chase opened the combined network of 14,000 Chase and WaMu ATMs nationwide to customers for no-fee withdrawals and balance inquiries. Chase mortgages and home-equity loans are now available at the WaMu branches.

By the end of the year, customers can conduct their business at more than 5,000 Chase branches in 23 states because all former WaMu branches will be branded Chase and be operating on the Chase computer system.

About Chase

Chase is the U.S. consumer and commercial banking business of JPMorgan Chase & Co. (NYSE: JPM), which operates more than 5,000 branches and 14,000 ATMs nationally under the Chase and WaMu brands. Chase has 168 million credit cards issued and serves consumers and small businesses through bank branches, ATMs and mortgage offices as well as through relationships with auto dealerships and schools and universities. It also serves more than 30,000 commercial banking clients, including corporations, municipalities, financial institutions and not-for-profit entities. More information about Chase is available at www.chase.com

	WaMu Branches with extended hours	Chase branches with extended hours	Total branches with extended hours
Arizona	38	126	164
California	694		694
Colorado	24	75	99
Connecticut	7	40	47
Florida	225	8	233
Georgia	55		55
Illinois	60	33	93
Indiana		15	15
Kentucky		34	34
Louisiana		38	38
New Jersey	57	151	208
New York	191	188	379
Ohio		133	133
Oregon	2		2
Texas	166	38	204
Utah	30		30
Washington	12		12
West Virginia		17	17
Wisconsin		8	8
Total			2,465