## **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

# Form 8-K

## **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): October 13, 2011

# **JPMORGAN CHASE & CO.**

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation)

1-5805 (Commission File Number)

13-2624428 (IRS Employer Identification No.)

270 Park Avenue, New York, NY (Address of Principal Executive Offices) 10017

(Zip Code)

Registrant's telephone number, including area code: (212) 270-6000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

o Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

o Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b)) 0

o Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

### Item 7.01 Regulation FD Disclosure

On October 13, 2011, JPMorgan Chase & Co. ("JPMorgan Chase" or the "Firm") held an investor presentation to review third quarter 2011 earnings.

Exhibit 99.1 is a copy of slides furnished for, and posted on the Firm's website in connection with, the presentation. The slides are being furnished pursuant to Item 7.01, and the information contained therein shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liabilities under that Section. Furthermore, the information contained in Exhibit 99.1 shall not be deemed to be incorporated by reference into the filings of the Firm under the Securities Act of 1933.

This current report on Form 8-K (including the Exhibits attached hereto) contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of JPMorgan Chase & Co.'s management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. Factors that could cause JPMorgan Chase & Co.'s actual results to differ materially from those described in the forward-looking statements can be found in JPMorgan Chase & Co.'s Annual Report on Form 10-K for the year ended December 31, 2010, and Quarterly Reports on Form 10-Q for the quarters ended March 31, 2011, and June 30, 2011, which have been filed with the U.S. Securities and Exchange Commission and are available on JPMorgan Chase & Co.'s website (<u>www.jpmorganchase.com</u>) and on the Securities and Exchange Commission's website (<u>www.sec.gov</u>). JPMorgan Chase & Co. does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the respective dates of the referenced forward-looking statements.

Item 9.01 Financial Statements and Exhibits

(d) Exhibits	
Exhibit Number	Description of Exhibit
99.1	JPMorgan Chase & Co. Earnings Presentation Slides — Financial Results — 3Q11
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### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

JPMORGAN CHASE & CO. (Registrant)

By: <u>/s/ Shannon S. Warren</u> Shannon S. Warren

Managing Director and Corporate Controller [Principal Accounting Officer]

Dated: October 13, 2011

99.1 JPMorgan Chase & Co. Earnings Presentation Slides — Financial Results — 3Q11

### FINANCIAL RESULTS

3Q11

October 13, 2011

## 3Q11 Financial highlights

3Q11 net income of \$4.3B; EPS of \$1.02; revenue of \$24.4B<sup>1</sup>

### 3Q11 results include the following significant items (\*)

\$ in billions, excluding EPS			
	Pretax	Net Income <sup>2</sup>	EPS <sup>2</sup>
Investment Bank - benefit from debit valuation adjustment ("DVA") gains	\$1.9	\$1.2	\$0.29
Corporate - Private Equity loss	(0.5)	(0.3)	(0.09)
Corporate - additional litigation expense predominantly for mortgage-related matters	(1.0)	(0.6)	(0.15)

- Fortress balance sheet maintained
  - Basel I Tier 1 Common<sup>3</sup> of \$120B, ratio of 9.9%
  - Estimated Basel III Tier 1 Common<sup>3</sup> ratio of 7.7%
  - Credit reserves at \$29.0B; loan loss coverage ratio at 3.74% of total loans<sup>4</sup>
  - Repurchased \$4.4B of common stock<sup>5</sup> in 3Q11

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<sup>1</sup> See note 1 on slide 22
<sup>2</sup> Assumes a tax rate of 30%, except for Corporate – Private Equity
<sup>3</sup> See note 3 on slide 22
<sup>4</sup> Assumes a tax rate of 30%, except for Corporate – Private Equity
<sup>3</sup> See note 3 on slide 22
<sup>4</sup> Common stock reportbases also include repurchases of warrants to purchase common stock
<sup>6</sup> Common stock reportbases also include repurchases of warrants to purchase common stock
<sup>6</sup> The Firm also recognized a 5501mm pretax net loss (S0.11 per share after tax), including hedges, from credit valuation adjustments (\*CVA\*) on derivative assets, due to the widening of credit spreads
for the Firm's counterparties. The Firm actively manages its exposure to CVA

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### 3Q11 Financial results1

\$ millions, excluding EPS				
	_	\$ O/(U)		
	3Q11	2Q11	3Q10	
Revenue (FTE) <sup>1</sup>	\$24,368	(\$3,042)	\$33	
Credit Costs <sup>1</sup>	2,411	601	(812)	
Expense	15,534	(1,308)	1,136	
Reported Net Income	\$4,262	(\$1,169)	(\$156)	
Net Income Applicable to Common Stock	\$3,936	(\$1,131)	(\$83)	
Reported EPS	\$1.02	(\$0.25)	\$0.01	
ROE <sup>2</sup>	9%	12%	10%	
ROTCE <sup>2,3</sup>	13%	17%	15%	

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<sup>1</sup> See note 1 on silde 22 <sup>2</sup> Actual numbers for all periods, not overfunder <sup>3</sup> See note 4 on silde 22

FINANCIAL RESULTS

## Investment Bank<sup>1</sup>

		\$ O/(U)		
	3Q11	2Q11	3Q10	
Revenue	\$6,369	(\$945)	\$1,016	
Investment Banking Fees	1,039	(883)	(463)	
Fixed Income Markets	3,328	(952)	205	
Equity Markets	1,424	201	289	
Credit Portfolio	578	689	985	
Credit Costs	54	237	196	
Expense	3,799	(533)	95	
NetIncome	1,636	(421)	350	
Key Statistics (\$B) <sup>2</sup>				
Overhead Ratio	60%	59%	69%	
Comp/Revenue	29%	35%	38%	
EOP Loans	\$60.5	\$59.6	\$53.6	
Allowance for Loan Losses	\$1.3	\$1.2	\$2.0	
Nonaccrual loans	\$1.4	\$1.7	\$2.4	
Net Charge-off Rate <sup>3</sup>	(1.16%)	0.05%	0.25%	
ALL / Loans <sup>3</sup>	2.30%	2.10%	3.85%	
ROE <sup>4</sup>	16%	21%	13%	
VAR (\$mm) <sup>5</sup>	\$70.0	\$77.0	\$99.0	
EOP Equity	\$40.0	\$40.0	\$40.0	

<sup>3</sup> Loans held-for-sale and loans at fair value were excli-the loan loss coverage ratio and net charge-off rate 4 Calculated based on average equity of \$408 5 Average Trading and Credit Portfolio VAR at 95% co

FINANCIAL RESULTS

- Net income of \$1.6B on revenue of \$6.4B
  - DVA gains of \$1.9B pretax (\$1.2B after-tax) ROE of 16%
- IB fees of \$1.0B down 31% YoY on lower industry-wide volumes
  - Continue to rank #1 in Global IB Fees YTD
- Fixed Income Markets revenue of \$3.3B Revenue ex. DVA of \$2.8B, down 34% QoQ
- Equity Markets revenue of \$1.4B Revenue ex. DVA of \$1.0B, down 9% QoQ
- Credit Portfolio revenue of \$578mm DVA gains of \$979mm
  - Offset by CVA losses of \$691mm
- Credit costs of \$54mm primarily driven by an increase in the allowance for loan losses reflecting a more cautious credit outlook, offset by recoveries on restructured loans
- Expense of \$3.8B up 3% YoY primarily driven by higher noncompensation expense

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		\$ O/(U	
	3Q11	2Q11	3Q10
Retail Financial Services			
Net Interest Income	\$4,062	\$35	(\$218
Noninterest Revenue	3,473	358	939
Revenue	\$7,535	\$393	\$721
Expense	4,565	(706)	395
Pre-Provision Pretax	\$2,970	\$1,099	\$326
Credit Costs	1,027	33	(370
Net Income	\$1,161	\$778	\$445
EOP Equity (\$B) <sup>2</sup>	\$25.0	\$25.0	\$24.6
ROE <sup>2,3</sup>	18%	6%	12%
Memo:			
RFS Net Income Excl. Real Estate Portfolios	\$1,228	\$779	\$364
ROE Excl. Real Estate Portfolios <sup>2,4</sup>	34%	12%	23%

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- Net income of \$1.2B, compared with \$716mm in the prior year
- Revenue of \$7.5B, up 11% YoY and 6% QoQ

Credit costs of \$1.0B continue to reflect elevated losses in the mortgage and home equity portfolios

Expense of \$4.6B, up 9% YoY driven by investments in branch and mortgage production sales and support staff, as well as elevated default-related costs

Actual numbers for all periods, not overlander
 Calculated based in average equity, average equity for 3Q11, 2Q11 and 3Q10 was \$25.0B, \$25.0B and \$24.0B, respectively
 Calculated based on average equity, average equity for 3Q11, 2Q11 and 3Q10 was \$14.5B and \$14.0B, respectively

FINANCIAL RESULTS

## Consumer & Business Banking

\$ in millions				Financial performance
	3Q11	\$ O/(U 2Q11	) 3Q10	<ul> <li>Consumer &amp; Business Banking net income of \$1.0B, up 22% YoY</li> </ul>
Net Interest Income Noninterest Income Revenue Expense Pre-Provision Pretax	\$2,730 1,952 \$4,682 2,842 \$1,840	\$24 63 \$87 129 (\$42)	(\$14) 260 \$246 44 \$202	<ul> <li>Net revenue of \$4.7B, up 6% YoY driven by higher debit card revenue, deposit-related fees and investment fee revenue</li> <li>Expense up 2% YoY due to sales force increases</li> </ul>
Credit Costs Net Income	126 \$1,023	84 (\$75)	(47) \$184	and new branch builds Credit costs of \$126mm down 27% YoY
Key Drivers <sup>1</sup> (\$ in billions) Average Total Deposits Deposit Margin Checking Accounts (mm) # of Branches	\$362.2 2.82% 26.5 5,396	\$360.5 2.83% 26.3 5,340	\$339.6 3.04% 27.0 5,192	<ul> <li>Durbin Amendment full revenue run-rate negative impact of \$300mm +/- in 4Q11</li> <li>Full year annualized impact of \$1.0B+/-</li> </ul>
Business Banking Originations Client Investment Assets # of Active Mobile Customers (mm)	\$1.4 \$132.3 7.3	\$1.6 \$140.3 6.6	\$1.1 \$127.7 4.6	Key drivers Average total deposits of \$362.2B up 7% YoY and
Actual numbers for all periods, not overlunder				<ul> <li>flat QoQ</li> <li>Checking accounts down 2% YoY and up 1% QoQ</li> <li>Business Banking originations up 28% YoY and down 8% QoQ</li> </ul>
				<ul> <li>Client investment assets up 4% YoY and down 6% QoQ</li> </ul>
			5	JPMorgan Chase & C

Mortgage Production and Servicing

\$ in millions			
		\$ O/(	U)
	3Q11	2011	3Q10
Production			
Production-related Revenue excl. Repurchase Losses	\$1,304	\$338	(\$144
Production Expense	497	40	63
Pre-tax Production excl. Repurchase Losses	\$807	\$298	(\$207
Repurchase Losses	(314)	(91)	1,150
Total Pre-tax Production	\$493	\$207	\$943
Servicing			
Servicing-related Revenue	\$1,154	\$114	(\$128
MSR Asset Amoritization	(457)	21	147
Servicing Expense	866	(862)	292
Pre-tax Servicing Operating	(\$169)	\$997	(\$273
MSR Risk Management	16	(9)	(374
Total Pre-tax Servicing	(\$153)	\$988	(\$647
Total Net Income	\$205	\$854	\$180
Key Drivers <sup>1</sup> (\$ in billions)			
Mortgage Loan Originations	\$36.8	\$34.0	\$40.1
Retail Channel Originations	\$22.4	\$20.7	\$19.3
Mortgage Application Volume	\$58.1	\$48.8	\$65.9
3rd Party Mig Loans Svc'd (EOP)	\$924.5	\$940.8	\$1,012.
Headcount <sup>2</sup>	46,374	43,060	37,82
1 Actual numbers for all nericels, not overlunder			

<sup>1</sup> Actual numbers for all periods, not over/unde <sup>2</sup> Headcount for total Mortgage Banking

### Financial performance

- Mortgage Production and Servicing net income of \$205mm, compared with \$25mm in the prior year
- Production-related revenue, excluding repurchases, of \$1.3B down 10% YoY driven by lower volumes and flat margins
  - Repurchase losses of \$314mm, down 79% YoY
- Servicing-related revenue of \$1.2B down 10% YoY due to a decline in third-party loans serviced
- MSR asset amortization of \$457mm down 24% YoY
- Servicing expense up \$292mm YoY due to higher core and default servicing costs
  - Approximately 65% of the servicing expense is related to default costs which are expected to remain elevated

### Key drivers

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- Total originations of \$36.8B
  - Mortgage loan originations up 8% QoQ and down 10% YoY
    - Retail originations (branch and direct to consumer) up 8% QoQ and 17% YoY

FINANCIAL RESULTS

Real Estate Portfolios

\$ in millions			
		\$ O/(U	ŋ
	3Q11	2Q11	3Q10
Revenue	\$1,151	(\$66)	(\$174)
Expense	363	(8)	(27)
Pre-Provision Pretax	\$788	(\$58)	(\$147)
Net Charge-Offs	899	(55)	(315)
Change in Allowance	-	-	17
Credit Costs	899	(55)	(298)
NetIncome	(\$67)	(\$1)	\$81
Memo: ALL/ EOP Loans <sup>1,2</sup>	7.12%	6.90%	7.25%
Key Drivers1 (\$ in billions)			
Average Home Equity Loans Owned <sup>3</sup>	\$104.9	\$107.7	\$118.5
Average Mortgage Loans Owned <sup>3</sup>	\$101.2	\$104.4	\$115.0

FINANCIAL RESULTS

<sup>1</sup> Actual numbers for all periods, not overlunder <sup>2</sup> Excludes the impact of purchased credit-impaired loans acquired as part of the WaMu transaction. An allowance for loan losses of \$4.08, \$4.08 and \$2.68 was recorded for these loans as of \$211, 2011 and \$210, respectively <sup>3</sup> Includes purchased credit-impaired loans acquired as part of the WaMu transaction.

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- Net loss of \$67mm compared with net loss of \$148mm in the prior year
- Total net revenue of \$1.2B down 13% YoY driven by a decline in net interest income as a result of lower loan balances due to portfolio runoff
- Expense down 7% YoY reflecting a decrease in foreclosed asset expense due to temporary delays in foreclosure activity
- Credit costs of \$899mm down 25% YoY due to a reduction in net charge-offs

## Mortgage Banking Portfolios update

Key statistics1			
	3Q11	2Q11	3Q10
EOP owned portfolio (\$B)			
Home Equity	\$80.3	\$82.7	\$91.7
Prime Mortgage, including option ARMs <sup>2</sup>	60.3	61.3	65.1
Subprime Mortgage and other	10.7	11.2	12.9
Net charge-offs (\$mm)			
Home Equity	\$581	\$592	\$730
Prime Mortgage, including option ARMs <sup>3</sup>	174	196	276
Subprime Mortgage and other	146	164	218
Total	\$901	\$952	\$1,224
Net charge-off rate			
Home Equity	2.82%	2.83%	3.10%
Prime Mortgage, including option ARMs	1.14%	1.28%	1.67%
Subprime Mortgage and other	5.27%	5.72%	6.50%
Nonaccrual loans (\$mm)			
Home Equity	\$1,290	\$1,308	\$1,251
Prime Mortgage, including option ARMs <sup>3</sup>	3,597	3,947	4,797
Subprime Mortgage and other	1,936	2,063	2,657

<sup>1</sup> Excludes 3Q11 EQP home equity, prime mortgage, subprime mortgage and option ARMs purchased credit-impaired loans of \$23.18, \$15.68, \$5.18 and \$23.38 respectively, acquired as part of the WaMu transaction

transaction <sup>1</sup> Ending balances include all noncredit-impaired prime mortgage balances held by Retall Financial Services, including \$13.68, \$13.18 and \$12.48 for \$211, 2011 and \$210, respectively, of loans insured by U.S. government agencies. These loans are included in Mortgage Production and Servicing <sup>3</sup> Net charge-offs and nonaccrual loans exclude loans insured by U.S. government agencies.

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- Delinquency trends flattened in 3Q11
- Home equity, subprime mortgage and prime mortgage net charge-offs improved slightly compared to 2Q11, but remain at elevated levels
- Mortgage Banking loss guidance:
  - Expect total quarterly net charge-offs of \$1.2B+/-, could be modestly better
- No changes in the allowance for loan losses during the quarter with total reserves of \$9.7B for the non-credit impaired portfolio

## Card Services & Auto1

\$ in millions			
		\$ O/(L	ŋ
	3Q11	2011	3Q10
Card Services & Auto			
Revenue	\$4,775	\$14	(\$310
Credit Costs	1,264	320	(520
Expense	2,115	127	323
Net Income	\$849	(\$261)	(\$77
ROE <sup>2,3</sup>	21%	28%	209
EOP Equity (\$B) <sup>3</sup>	\$16.0	\$16.0	\$18.4
Card Services — Key Drivers Excl. Wal	Mu and Commercial	Card <sup>3</sup> (\$ in b	illions)
Avg Outstandings	\$113.5	\$111.6	\$124.9
Sales volume	\$84.8	\$83.1	\$76.
New Accts Opened (mm)	2.0	2.0	2.7
Net Revenue Rate	11.68%	11.95%	11.339
Net Charge-off Rate <sup>4</sup>	4.34%	5.28%	8.069
30+ Day Delinquency Rate <sup>4</sup>	2.64%	2.73%	4.139
Merchant Services — Key Drivers <sup>3</sup> (\$ in	n billions)		
Bank card volume	\$138.1	\$137.3	\$117.0
# of total transactions	6.1	5.9	5.3
Auto — Key Drivers <sup>3</sup> (\$ in billions)			
Avg Outstandings - Auto	\$46.5	\$47.0	\$47.7
Avg Outstandings - Student	\$13.9	\$14.1	\$14,8
Auto Originations	\$5.9	\$5.4	\$6.1

over note 1 and 9 on slide 22
 2 Calculated based on average equity: 3011, 2011 and 3010 average equity was 516 (0); 516 (0) and 518, 48, respectively
 3 Actual numbers for all periods, not overlunder. Statistics include loans held for sale
 4 See note 5 on slide 22

### Card Services & Auto

- Net income of \$849mm compared with \$926mm in the prior year
- Revenue of \$4.8B down 6% YoY and flat QoQ
- Credit costs of \$1.3B reflect lower net charge-offs and a reduction of \$370mm to the allowance for loan losses, reflecting lower estimated losses
  - Prior year includes a reduction of \$1.5B to the allowance for loan losses
  - Net charge-offs are down 50% YoY and 17% QoQ
- Expense of \$2.1B up 18% YoY and 6% QoQ, primarily due to higher marketing expense and the inclusion of the Commercial Card business

### Card Services

- Average outstandings (excluding the WaMu and Commercial Card portfolios) of \$113.5B down 9% YoY and up 2% QoQ
- Sales volume (excluding the WaMu and Commercial Card portfolios) of \$84.8B up 10% YoY and 2% QoQ
- Net charge-off rate (excluding the WaMu and Commercial Card portfolios) of 4.34% down from 5.28% in 2Q11 and 8.06% in 3Q10

### Auto

- Average auto outstandings down 2% YoY and 1% QoQ
- Auto originations down 3% YoY and up 9% QoQ
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FINANCIAL RESULTS

## Commercial Banking<sup>1</sup>

		\$ O/(	(U)	
	3Q11	2Q11	3Q10	
Revenue	\$1,588	(\$39)	\$61	
Middle Market Banking	791	2	25	
Corporate Client Banking	306	(33)	2	
Commercial Term Lending	297	11	41	
Real Estate Banking	104	(5)	(14	
Other	90	(14)	7	
Credit Costs	67	13	(99	
Expense	573	10	13	
Net Income	\$571	(\$36)	\$100	
Key Statistics (\$B) <sup>2</sup>				
Average Loans & Leases	\$105.3	\$101.9	\$97.0	
EOP Loans & Leases	\$107.4	\$102.7	\$98.1	
Average Liability Balances <sup>3</sup>	\$180.3	\$162.8	\$137.9	
Allowance for Loan Losses	\$2.7	\$2.6	\$2.7	
Nonaccrual Loans	\$1.4	\$1.6	\$2.9	
Net Charge-Off Rate <sup>4</sup>	0.06%	0.16%	0.89%	
ALL / Loans <sup>4</sup>	2.50%	2.56%	2.72%	
ROE <sup>5</sup>	28%	30%	23%	
Overhead Ratio	36%	35%	37%	
EOP Equity	\$8.0	\$8.0	\$8.0	
<sup>1</sup> See note 1 on slide 22 <sup>2</sup> Actual numbers for all periods, not overlunder <sup>3</sup> Includes deposits and deposits swept to on-balk Loans held-for-sale and loans at fait value were can loss coverage ratio and net charge-off rate Calculated based on average equity of 588		g the		

- Net income of \$571mm up 21% YoY
- Revenue of \$1.6B up 4% YoY
- EOP loan balances up 9% YoY and 5% QoQ
   5th consecutive quarter of increased loan balances
  - Middle Market loans up 18% YoY
- Record average liability balances of \$180.3B up 31% YoY
- Credit costs of \$67mm

Net charge-offs of \$17mm down 92% YoY and 58% QoQ

Expense up 2% YoY; overhead ratio of 36%

FINANCIAL RESULTS

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### Treasury & Securities Services

		\$ 0/(	ບາ
	3Q11	2Q11	3Q10
Revenue	\$1,908	(\$24)	\$77
Treasury Services	969	39	32
Worldwide Securities Services	939	(63)	45
Expense	1,470	17	60
Credit Allocation Income/(Expense)1	9	(23)	40
Net Income	\$305	(\$28)	\$54
Key statistics <sup>2</sup>			
Average Liability Balances (\$B) <sup>3</sup>	\$341.1	\$302.9	\$242.5
Assets under Custody (\$T)	\$16.3	\$16.9	\$15.9
EOP Trade Loans (\$B)	\$30.1	\$27.5	\$17.8
Pretax Margin	24%	27%	21%
ROE <sup>4</sup>	17%	19%	15%
TSS Firmwide Revenue	\$2,548	\$2,553	\$2,565
TS Firmwide Revenue	\$1,609	\$1,551	\$1,671
TSS Firmwide Average Liab Bal (\$B) <sup>3</sup>	\$521.4	\$465.6	\$380.4
EOP Equity (\$B)	\$7.0	\$7.0	\$6.5

18 manages traditional credit exposures related to the Global Corporate Bark (GGU) on behalf of Blard TSS, Elitective January 1, 2011, III and TSS share the conomics related to the Firm's GGB clerich. Included within this allocation are net revenues, provision for credit cleanes as well as expresses. Procycury periods reflected a reimbursement to the IB for a potion of the total costs of managing the orable portfolio. \*Actual numbers for all periods, not overtunder.

<sup>3</sup> Includes deposits and deposits swept to on-balance sheet labilities <sup>4</sup> Calculated based on average equity, 3011, 2011, and 3010 average equity was \$7.08, \$7.08, and 56.59 respectively.

FINANCIAL RESULTS

- Net income of \$305mm up 22% YoY and down 8% QoQ
  - Pretax margin of 24%
  - QoQ decrease due to a decline in securities lending and depositary receipts revenue reflecting seasonal activity

Revenue of \$1.9B up 4% YoY and up 7% excluding the impact of the Commercial Card business

- TS revenue of \$969mm up 3% YoY
- WSS revenue of \$939mm up 5% YoY
- Liability balances up 41% YoY, driven primarily by lower rates on other alternative investments and low interest rates
- Assets under custody of \$16.3T up 2% YoY
- Trade loans of \$30.1B up 69% YoY
- Expense up 4% YoY driven by continued expansion into new markets and higher other noncompensation expense

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### Asset Management

		\$ O/(U)	)
	3Q11	2Q11	3Q10
Revenue	\$2,316	(\$221)	\$144
Private Banking	1,298	9	117
Institutional	455	(249)	(51
Retail	563	19	78
Credit Costs	26	14	3
Expense	1,796	2	308
Net Income	\$385	(\$54)	(\$35
Key Statistics (\$B) <sup>1</sup>			
Assets under Management	\$1,254	\$1,342	\$1,257
Assets under Supervision	\$1,806	\$1,924	\$1,770
Average Loans	\$52.7	\$48.8	\$39.4
EOP Loans	\$54.2	\$51.7	\$41.4
Average Deposits	\$111.1	\$97.5	\$87.8
Pretax Margin	21%	29%	309
ROE <sup>2</sup>	24%	27%	269
EOP Equity	\$6.5	\$6.5	\$6.5

Net income of \$385mm down 8% YoY
 Pretax margin of 21%

- Revenue of \$2.3B up 7% YoY
- Assets under management of \$1.3T flat YoY; Assets under supervision of \$1.8T up 2% YoY
  - AUM outflows from liquidity products of \$10B for the quarter were partially offset by inflows to long-term products of \$2B
- Good global investment performance
  - 77% of mutual fund AUM ranked in the first or second quartiles over past 5 years; 73% over 3 years and 49% over 1 year
- Expense up 21% YoY largely resulting from non-client related litigation expense and an increase in compensation expense due to increased headcount

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# Corporate/Private Equity1

	Net Income (\$ in millions)				Private Equity
	Debath Facility	3Q11		3Q10	<ul> <li>Private Equity negative net revenue of \$546mm</li> </ul>
	Private Equity Corporate	(\$347) (298)	. ,	(\$691) (302)	<ul> <li>Private Equity portfolio of \$7.4B (5.5% of stockholders' equity less goodwill)</li> </ul>
	Net Income	(\$645)	(\$1,147)	(\$993)	Corporate
	* See note 1 on slide 22				<ul> <li>Investment portfolio results down YoY due to lower net interest income and trading, partially offset by higher security gains</li> </ul>
					<ul> <li>Noninterest expense includes \$1.0B (pretax) for additional litigation expense, predominantly for mortgage-related matters</li> </ul>
LTS					<ul> <li>Corporate quarterly net income, excluding Private Equity, expected to be zero +/- for 4Q11 due to spread compression and the Firm's positioning</li> </ul>
FINANCIAL RESULTS					
ū.				13	JPMorgan Chase & Co.

Fortress balance sheet

Basel III Tier 1 Common Capital <sup>1,2,3</sup> (Estimate)	\$119	\$120	\$111
Basel I Risk-Weighted Assets <sup>1</sup>	\$1,221	\$1,199	\$1,170
Basel III Risk-Weighted Assets <sup>1,2,3</sup> (Estimate)	\$1,549	\$1,569	\$1,637
Total Assets	\$2,289	\$2,247	\$2,142

Firmwide total credit reserves of \$29.0B; loan loss coverage ratio of 3.74%<sup>4</sup>

- Global liquidity reserve of \$404B<sup>5</sup>
- Repurchased \$4.4B of common stock<sup>6</sup> in 3Q11

<sup>1</sup> Estimated for 3Q11
 <sup>2</sup> Bein rote 3 on slote 22
 <sup>1</sup> Progresents the Firms based on its ournent understanding of proposed rules
 <sup>2</sup> See note 2 on slote 22
 <sup>3</sup> The Grissents the Firms based on its ournent understanding of proposed rules
 <sup>4</sup> The Grissent Level 3 assets are estimated to be 5% of total Firm assets at September 30, 2011
 <sup>4</sup> Mark Firms Level 3 assets are estimated to be 5% of total Firm assets at September 30, 2011
 <sup>4</sup> Mark Firms Level 3 assets are estimated to be 5% of total Firm assets at September 30, 2011

### Outlook - 4Q11

### Investment Bank Asset Management Not unreasonable right now to expect markets in 4Q to be similar to 3Q declines in asset values **Retail Financial Services** Corporate / Private Equity Consumer & Business Banking results will reflect Private Equity the full negative revenue impact from the Durbin Amendment of \$300mm+/- in 4Q sensitive Full year annualized impact of \$1.0B+/- Corporate Consistent with recent trends, expect continued elevated default management and foreclosurerelated costs in Mortgage Banking positioning Card Services & Auto Credit Card (excl. WaMu and Commercial Card portfolios) credit losses currently 4.34%; could modestly improve in the next quarter or so As previously disclosed, end-of-period FINANCIAL RESULTS outstandings for the Credit Card (excl. WaMu and Commercial Card portfolios) portfolio could be \$115 - \$120B by the end of 2011 15

- Expect lower revenue from 3Q11 run-rate due to
  - Results will be lumpy as usual, market
  - Corporate quarterly net income, excluding Private Equity, expected to be zero +/- due to spread compression and the Firm's

### Comments on 2012

- Investment Bank hard not to be cautious
- Asset Management dependent on market levels
- Expect continued spread compression to impact earnings momentum
  - Consumer & Business Banking
    - Durbin Amendment will negatively impact net income by \$600mm +/-
    - Spread compression, given low interest rates, will negatively impact net income by \$400mm +/-
  - Commercial Banking and Treasury & Securities Services same lower margins as long as rates stay low
  - Corporate quarterly net income, excluding Private Equity, could be \$200mm+/-
    - Dependent on decisions the Firm makes on yield curve and reinvestment
- We will be as conservative as possible on reserve releases
- Intense focus in 2012 on meeting new regulatory standards at very detailed level including products, pricing, etc.
  - Global regulatory demands will increase overhead
- Other

RESULTS

FINANCIAL

- Business issues: branch build strategy, etc.
- Strong capital generation hierarchy of capital usage after steady increase in dividends – Investing in organic growth
  - Meeting regulatory requirements
  - Stock buyback

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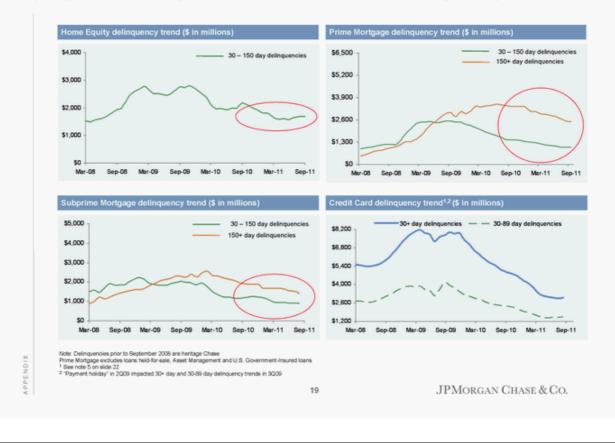
# Our Euro 5 net exposure1 - Risk view

	AFS Securities <sup>2</sup>	Trading <sup>3</sup>	Portfolio hedging	Lending	Net exposure
Total Firmwide exposure	\$3.7	\$8.7	(\$5.2)	\$7.9	\$15.1
Approximately 85% of to	tal firmwide exp	osure is to Ital	y and Spain		
AFS securities exposure	– ~90% govern	ment guarante	eed		
Trading exposure – ~ 65	<b>,</b>				
<ul> <li>Predominantly client-o held in cash)</li> <li>Portfolio hedges are prim</li> </ul>		·		by collateral o	f \$6.7B (95%+
held in cash)	narily against so	vereign expos	ure – ~80%		
held in cash) <ul> <li>Portfolio hedges are prima</li> </ul>	narily against so adominantly inve	overeign expos estment-grade	ure – ~80%		
held in cash)  Portfolio hedges are prim Counterparties are pre Lending exposure – ~756	narily against so adominantly inve	overeign expos estment-grade	ure – ~80% global banks d	omiciled outsi	de the Euro 5

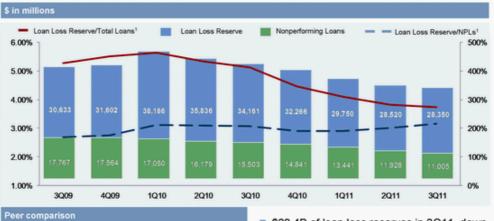
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## Consumer credit — delinquency trends

(Excl. purchased credit-impaired loans and WaMu and Commercial Card portfolios)



### Coverage ratios are strong



	3Q11	2Q1	1
	JPM1	JPM <sup>1</sup>	Peer Avg. <sup>2</sup>
Consumer			
LLR/Total Loans	5.16%	5.24%	5.01%
LLR/NPLs	244%	233%	205%
Wholesale			
LLR/Total Loans	1.68%	1.68%	1.52%
LLR/NPLs	143%	122%	56%
Firmwide			
LLR/Total Loans	3.74%	3.83%	3.81%
LLR/NPLs	216%	201%	151%

\$28.4B of loan loss reserves in 3Q11, down ~\$5.8B from \$34.2B in 3Q10 reflecting improved portfolio credit quality; loan loss coverage ratio of 3.74%1

\$7.5B (pretax) addition in allowance for loan losses related to the consolidation of credit card receivables in 1Q10

APPENDIX

### **IB** League Tables

	gu				

	YTD	2011	F	r10
	Rank	Share	Rank	Share
Based on fees:				
Global IB fees <sup>1</sup>	1	8.4%	1	7.6%
Based on volumes:				
Global Debt, Equity & Equity-related	1	6.8%	1	7.2%
US Debt, Equity & Equity-related	1	11.2%	1	11.1%
Global Equity & Equity-related <sup>2</sup>	4	7.0%	3	7.3%
US Equity & Equity-related	1	12.3%	2	13.1%
Global Long-term Debt <sup>3</sup>	1	6.8%	2	7.2%
US Long-term Debt <sup>3</sup>	1	11.2%	2	10.9%
Global M&A Announced <sup>4</sup>	2	22.4%	4	16.2%
US M&A Announced <sup>4,5</sup>	1	34.0%	3	22.2%
Global Loan Syndications	1	11.3%	2	8.5%
US Loan Syndications	1	21.6%	2	19.1%

- For YTD Sept 30, 2011, JPM ranked:
  - #1 in Global IB fees
  - #1 in Global Debt, Equity & Equity-related
  - #4 in Global Equity & Equity-related
  - #1 in Global Long-term Debt
  - #2 in Global M&A Announced
  - #1 in Global Loan Syndications

Source: Dealogic Global IB fees exclude money market, short-term debt and shelf deals <sup>2</sup>Equity & Equity-related include rights offerings and Chinese A-Shares <sup>3</sup>Long-term Debt tables include investment grades, high yeld, ABS, MBS, covered bonds, supranational, sovereign and agency issuance, exclude money market, short-term debt and U.S. municipal securities <sup>4</sup>Global announced MAA is based upon value at announcement, with full credit to each advisor/equal fjoint, all other annings are based upon proceeds. Because of grint assignments, MAA market share of all participants will add up to more than 100%. Rankings reflect the removal of any withdrawn transactions <sup>6</sup> US M&A represents any US involvement ranking

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## Notes on non-GAAP & other financial measures

### Notes on non-GAAP financial measures

- 1. In addition to analyzing the Firm's results on a reported basis, management reviews the Firm's results and the results of the lines of business on a "managed" basis, which is a non-GAAP financial measure. The Firm's definition of managed basis stats with the reported U.S. GAAP results and includes certain inclusatioations to present total net reviewe for the Firm (and each of the business) segments) on a FFE basis. Accordingly, intervent form tak-sempt securities and investments that receive last inclusations for present total net reviewes the cargo basis comparable to travels executives and investments that receive last inclusations to present total net reviewe last of the business and investments. This non-GAAP financial measure allows management to assess the comparability of reviewa ansing from both isauble and fax-ements securities in income tax executives. The comporting income tax encounted with mercine are inported to met frames are supported by the Firm as a Heat of business.
- The ratio of the allowance for ban losses to end-of-period loans excludes the following: loans accounted for at fair value and loans helt-for-sale; purchased credit-impaired (PCT) loans, and the allowance for ban losses reliated to PCI loans. Additionally, Real Estate Perfolios net charge-offs exclude the impact of PCI loans. The allowance for loan losses reliated to the purchased creditimpaired portfolio totated 54.9 billion; 44.9 billion and 42 billion at dispertment 93, 2011, and September 30, 2010, negocitively.
- The Basel if Ter 1 common rate end and the common rate of the 1 common rate of the rate
- 4. Tangible common equity ("TCE"), a non-GAAP financial measure, represents common stockholders' equity (i.e., total stockholders' equity less preferred stock) less goodwill and identifiable intangible assets (other than MSRs), nel of instand deferred tas labilities. ROTCE, a non-GAAP financial measures the Firm's earings as a percentage of TCE. In management's view, these measures are meaningful to the Firm, as well as analysts and investors in sections with competitors.
- In Card Services, supplemental information is provided for Chase, excluding Washington Mutual and Commercial Card portfolios, to provide more meaningful measures that enable comparability with prior periods. The net charge off rate and 3P- delinquency rate presented include loss hald-to-sale.

### Additional notes on financial measures

- 6 Treasury & Securities Services firmwide metrics include certain TSS product revenue and liability balances reported in other lines of business related to customers who are also customers of those other lines of business. In order to capture the firmwide impact of TSS product revenue, management invives firmwide metrics such as liability balances, revenue and overhead rabios in assessing financial performance for TSS, Firmwide metrics are necessary, in management view, in order to understand the agroupdate TSS business.
- Pretax margin represents income before income lax expense divided by total ret revenue, which is, in management's view, a comprehensive measure of pretax performance derived by measuring earnings after all costs are taken into consideration. It is, therefore, another basis that management uses to evaluate the performance of TSS and AM against the performance of their respective competitors.
- Headcount-related expense includes salary and benefits (excluding performance-based incentives), and other noncompensation costs related to employees

### Revised financial disclosure

**XIGNBddV** 

- Commencing July 1, 2011, the Firm's business segments were reorganized as follows:
- a) Auto and Student Lending transferred from the Retail Financial Services ('RFS') reportable/operating segment and is reported with Card' Services & Auto ('Card') in a single reportable/operating segment
- b) Retail Financial Services continues as a reportable/operating segment, organized in two components: Consumer & Business Banking (formerly Retail Banking) and Mortgage Banking (including Mortgage Production and Servicing, and Real Estate PortSeros).

All prior period disclosures have been revised to conform with the current period presentation.

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### Forward-looking statements

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This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of JPMorgan Chase & Co.'s management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. Factors that could cause JPMorgan Chase & Co.'s actual results to differ materially from those described in the forward-looking statements can be found in JPMorgan Chase & Co.'s Annual Report on Form 10-K for the year ended December 31, 2010, and Quarterly Reports on Form 10-Q for the quarters ended March 31, 2011, and June 30, 2011, which have been filed with the Securities and Exchange Commission and are available on JPMorgan Chase & Co.'s website (www.jpmorganchase.com) and on the Securities and Exchange Commission's website (www.sec.gov). JPMorgan Chase & Co. does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the respective dates of the referenced forward-looking statements.

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